

## Checking in and out with the Public Transport Chip Cards

The Public Transport Chip Card or 'OV-chipkaart' is the normal public transport ticket in The Netherlands. The classic paper tickets are no longer used.



### The rules for the Anonymous Transport Chip Card

- On buses and trams you need to check in at the device just behind the doors of the vehicle (see picture 2), for metro and trains you check in at the entrance (picture 3). If you don't check in with the Chip Card your ticket is not valid for traveling and you will risk a high fine.
- For checking in on the buses, trams or subways, a minimum credit of € 4,00 is required.
- For checking in on the NS trains, a minimum credit of € 20,00 is required.
- Children up until 3 years old travel without charge and do not need a ticket or card.
- When you check in at the bus, tram or subway, € 4,00 will be charged from your credit on the card. When you check in at the train, € 20,00 will be charged from your card. This is your deposit. When you check out leaving the vehicle, the credit which is not used for travelling, is refunded back to your Chip Card. So do not forget to check-out!
- If you've checked in on the bus, tram or subway and you've forgotten to check out, a standard (full) fee of € 4,00 is charged from the Chip Card.
- When checked in on the train and you've forgotten to check out, a standard (full) fee of € 20,00 is charged from the Chip Card.
- After the 13<sup>th</sup> time failing to check out properly, your Chip Card will be blocked.
- When you travel with multiple transport companies, you need to check-in and check-out with every separate transporter / vehicle. For instance: You first travel by train from Amsterdam Central to Rotterdam Central, and then by subway within Rotterdam, you check-in and check-out for the train and then check-in and check-out again for the subway.

### The rules for (disposable) Day-tickets and Hour-tickets

- The validity of a day ticket starts at the first check-in, so for instance: When you check in at 13:00h with a 24-hour day ticket, it will expire the next day at 13:00h.
- Until you have made the first check-in with the day ticket, the day ticket is not a valid traveling ticket. When you travel with a non-valid ticket you will risk a high fine.
- Children until 3 years old travel without charge and do not need a ticket. There are often special day-tickets for children from 4-12 years with a highly reduced price.

This is not a rule, but more an advice: Always properly check-in and check-out with your day ticket. For instance, when you are not checked in, you cannot check-out and the gates at some stations may not open. This may cause inconvenience.